



Strategic Initiatives

For the four year planning cycle – January 1, 2014 through June 30th, 2018

Organizational intent – To be the premier organization of choice.

Plan focus: WACOSA has continued to grow significantly over the past decade. Dealing with this growth in the short term has meant patching IT needs together to obtain the necessary functioning level for the organization's departments to operate effectively. While functional, doing so has meant compromised efficiency across departmental communications and operations. This plan is designed to rectify these inefficiencies and improve service delivery/organizational performance by redesigning how WACOSA's various departments collaborate and by implementing state-of-the-art IT solutions.

Strategic Initiative Goals:

- 1. Phase one – Information Technology Work Plan**
 - Document gathering and analysis
- 2. Phase two – Information Technology Implementation**
 - WACOSA management/Clifton Laron Allen “kickoff session”
 - Comprehensive Information Technology Assessment conducted with WACOSA stakeholders
 - Deconstruct departmental systems/operations
 - Troubleshoot system weakness and redundancies
 - Prioritizing next steps for each WACOSA department
- 3. Phase three – Next Steps**
 - Software selection and implementation
 - Hardware evaluation and decision-making
- 4. Phase four – Implementation Support**
 - Facilitate quarterly check-in meetings with WACOSA admin/management
 - Track on-going process against plan priorities and goals
 - Address emerging needs as plan reaches full implementation
 - Provide coaching to WACOSA personnel to support implementation
 - Provide supplemental research assistance and content expertise

